**JASMINE MCBRIDE**

Atlanta, GA • 813-541-8653 • jasminenmcbride3@gmail.com

**OBJECTIVE**

Motivated Computer Science student with a background in customer service leadership, currently transitioning into software engineering. Seeking a Summer 2025 internship to apply technical knowledge in Python, Java, and web development while continuing to build hands-on experience.

**SKILLS**

Languages: Python, Java, JavaScript, HTML, CSS

Tools & Technologies: Git, Visual Studio Code, Microsoft Office

Soft Skills: Project Planning, Analytical Thinking, Team Collaboration

**RELEVANT COURSEWORK**

Data Structures & Algorithms, Web Development, Object-Oriented Programming in Java, Computer Systems & Architecture

**CERTIFICATIONS & PROGRAMS**

Certifications

* HackerRank Certified in Python
* HackerRank Certified in CSS

Programs & Coursework

* Intro to Web Development, CodePath — Accepted for Summer 2025
* Full-Stack Engineer Career Path, Codecademy — In Progress

**TECHNICAL PROJECTS**

* Personal Portfolio Website — Built a responsive site using HTML, CSS, and JavaScript to showcase academic projects and skills.
* Python Automation Tool — Developed a script that automates file organization using Python’s os and shutil libraries.

**EDUCATION**

Bachelor of Science in Computer Science – Georgia State University

* Honors College, Candidate for Global Scholar Distinction

Bachelor of Arts in Political Science – Georgia State University

* Second Century Scholarship recipient

**RELEVANT EXPERIENCE**

Customer Service Supervisor – DEXIS, Alpharetta, GA | Mar 2022 – Present

* Led a team of 8 in a high-volume customer service environment.
* Used analytical tools to track performance metrics and improve team operations.
* Collaborated cross-functionally with CRM and technical teams.

Customer Service Supervisor – Tactic Edge Solutions, Atlanta, GA | Dec 2017 – Jul 2021

* Managed 18 team members and facilitated training programs.
* Improved KPIs including CSAT and quality scores.
* Implemented structured onboarding and soft skills coaching.